

Accountable Outcomes and Action Plan

Each high-level outcome identified above has one or more outcomes and actions for Council. Council is accountable for achieving these outcomes through implementing the associated actions. The tables below identify the outcomes and actions for Council that will help to achieve each high-level outcome. Shaded purple are items that are new to this revised Environment Strategy. Shaded green are items that are carried over from the first Environment Strategy.

Strategic Direction 1 - Appropriate land-use, development and biodiversity management

Outcome for Council	Action	Responsibility	Timeline for implementation (financial year)	Resource Implications	Recommended method of implementation	Partner organisations or groups	Key Performance Indicators
1.1 Biodiversity assets and native vegetation in the Benalla Rural City are identified, appreciated and nurtured.							
1.1.1 Council has a better understanding of biodiversity assets on Council managed land in the Benalla Rural City and how best to manage them according to best practice.	1.1.1.1 Work with the Goulburn Broken Catchment Management Authority to understand Biodiversity Action Planning and Biodiversity Management Planning for key biodiversity sites in the Benalla Rural City and communicate key messages to the community via Council's website.	Development and Environment		Existing budget	Discussions with GBCMA	DELWP, GBCMA, Regent Honeyeater Group, Winton Wetlands, landholders	Record of discussions
1.1.2 Manage roadsides in accordance with the Roadside Vegetation Management Plan.	1.1.2.1 Implement Roadside Vegetation Management Plan	Development and Environment	Ongoing	Existing budget	As outlined in the Roadside Vegetation Management Plan	Rural residents, CFA, Community environment groups, Landcare, GBCMA, GBLGBRG	Roadside Vegetation Management Plan recommendations are implemented
	1.1.2.2 All relevant staff receive further training in the management of vegetation in accordance with the Roadside Vegetation Management Plan and the Roadside Environmental Code of Work Practice Handbook.	Development and Environment Infrastructure	Ongoing	Existing budget	Review work plan annually and training needs for individual staff	Infrastructure Team, GBLGBRG, Landcare	Compulsory training identified for Infrastructure Team and included in performance planning.
	1.1.2.3 Make the permit process for roadside pest plant and animal control easy to follow and implement	Development and Environment	2016/2017	Existing budget	Review and streamlining of the permit process	Landholders, GeckoCLan, Regent Honeyeater Group, DELWP, GBCMA	Changes made to the permit process
1.1.3 Council supports landholders to improve management of remnant vegetation on private land.	1.1.3.1 Research and implement the feasibility of an appropriate incentive program to support landholders who manage land for conservation purposes and promote other available incentives.	Development and Environment	2016/2017	Existing budget	Report to Council. Information on incentives available on website.	GBCMA, Trust for Nature, Regent Honeyeaters Group, DELWP, VFF, GeckoCLan	Landholders managing land for conservation are receiving benefits or incentives.
1.1.4 Community appreciates and respects remnant vegetation on private and public land and roadsides.	1.1.4.1 Support the Regent Honeyeater Group to continue working with the community to enhance remnant vegetation	Development and Environment	Ongoing	Existing budget		Regent Honeyeater Group	
	1.1.4.2 Investigate the financial and operational feasibility of an annual voluntary revegetation program.	Environmental Sustainability	2017/2018	Existing budget	Report to Council.	Regent Honeyeater Group, GBCMA, DELWP, GBLGBRG	Report to Council, evidence of decision making process.
1.1.5 Develop strong relationships between Council and agencies and community groups managing	1.1.5.1 Council continues to actively participate in regional network groups to promote best practice in environmental management. Eg. Goulburn Broken	Development and Environment	Ongoing	Existing budget	Ensure consistent participation and communication to Council and community. Work to match projects	GBCMA, GBGA, GBLGBRG, NELGEN, Land and	Current membership with all relevant groups

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other environmental projects so mutual benefits can be achieved.	Local Government Biodiversity Reference Group, North East Local Government Environment Network, Land and Biodiversity Implementation Forum, NEWRRG, GBGA, Landcare				to grant options. Work into staff work plans. Active participation in the 'Backbones to Biolinks' project of the GBLG Biodiversity Reference Group.	Biodiversity Implementation Forum, NEWRRG, Landcare	is maintained. Council participates in at least 70% of meetings annually.
	1.1.5.2 Council publicly supports local environment initiatives through the media and uses information	Environment al Sustainability, Communications	Ongoing	Existing budget	Council Column in the Ensign to include a 'Green Corner' to advertise Council and community environment activities and initiatives	GBCMA , Community Groups, DELWP	Community groups surveyed mid-ES implementation (2018). They are aware of the opportunity to contribute to the Green Corner.
1.2 Management of threats to biodiversity has strong direction and advocacy from Council.							
1.2.1 Council is managing pest plants and animals within a framework that gives clear direction for management priorities.	1.2.1.1 Review DEDJTR approved Pest Plant and Animal Action Plan.	Development and Environment	2017/2018	Plan for in existing budget	Identify priorities for pest management throughout the community <ul style="list-style-type: none"> Research best practice examples for local government Include review of weed classifications Ensure that information provided is the most up-to-date research at time of publication with ongoing review of control methods and eradication techniques 	DEDJTR, DELWP, GBCMA, Winton Wetlands, Regent Honeyeater Group, Landcare, VFF, Rural residents	Pest Plant and Animal Plan is adopted by Council and is being implemented. Mid ES survey of residents receives positive feedback.
1.2.2 Council responds when informed of breaches in the Community Local Laws.	1.2.2.1 Enforcement is undertaken in cases of breaches in Local Laws	Compliance	Ongoing	Existing budget			Record of breaches and actions taken.
1.2.3 Develop programs to encourage the community to act responsibly around natural resource use.	1.2.3.1 Continue to implement the Community Firewood Policy developed in 2012. Review and update the policy in 2017/2018	Environmental Sustainability, Compliance, Infrastructure	Ongoing	Existing budget		DELWP, Local contractors.	Supply and distribution of firewood is being actively managed. Mid ES survey receives positive feedback.
1.3 Development is managed to meet community needs while avoiding and minimising environmental impacts.							
1.3.1 Planning and development of all development proposals includes environmental assessment that addresses collective resource use, drainage, public and open space and walking and public transport options.	1.3.1.1 Advocate for the Infrastructure Design Manual to be updated to include best practice standards for water management in the design phase and during construction and occupation.	Development and Environment	Immediate and ongoing	Existing budget	Ongoing enhancements to Infrastructure Design Manual (IDM) and procedural improvements for monitoring. Integrate the recommendation s of 'Adapting to a low water future' in relation to changes to local planning schemes and sustainable water	Regional IDM group. Local contractors.	

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					management		
	1.3.1.2 Council uses online sustainable design tool (eg BESS) as part of planning approvals process, identifies appropriate environmentally sustainable design features for the built environment for the Benalla area, and informs and supports developers to encourage incorporating them into new developments. Examples include energy efficient building design and innovative water treatment design.	Development Department, Communications	2016/2017	Existing budget	Referral to BESS or like tool to assess design status. Promote technologies used. Facilitate open days for high profile sites.	Draft-persons and architects, Private Certifiers, BSFG	
	1.3.1.3. Ensure Overlay data is current, land is zoned appropriately, and information channels within Council and with other agencies are open so that environmental impacts are avoided	Planning	Ongoing	Existing budget	Part of performance reviews for planners		Performance reviews
1.4 Benalla Rural City has sustainable and diverse farming systems where environmental concerns such as biodiversity, salinity, erosion and riparian areas are well managed.							
1.4.1 Council supports sustainable farming practices in the community.	1.4.1.1 Council refers individual landholders to the relevant Authority when seeking to develop whole farm plans.	Planning	Ongoing	Existing budget	Encourage landholders to approach Council early when initiating whole of farm planning processes.	GBCMA and Landholders, VFF and GeckoCLan	Positive feedback from landholders developing whole farm plans
	1.4.1.2 Investigate how to support more produce gardening in Benalla to support future food security. Implement best options.	Development and Environment	2016/2017	Existing budget	Work with community groups to enable community gardens and food production on designated sites.	DHHS, DELWP, Foodshare, Retailers and Producers, Benalla West Community Garden, Community farm.	Community gardens established
1.4.2. Council supports innovative waste water management systems on rural properties	1.4.2.1. Investigate alternative Onsite Waste Water Management where appropriate, implement the best options through implementation of the Domestic Waste Water Management Plan	Development Department	Ongoing	Unknown	Implement Domestic Waste Water Management Plan	GMW, North East Water, DHHS, DELWP, EPA	Domestic Waste Management Plan being implemented.
1.4.3. Ensure landholders have access to the best information on environmental management and management of environmental threats.	1.4.3.1. Update information in new resident kit and website with direction on best environmental practice and sites to visit for more detailed information on environmentally appropriate land management	Development and Environment	2017/2018	Low	Environment Sustainability to maintain a list of web links for assistance and a small brief on easy steps to manage environmental impacts		Written information is available
	1.4.3.2 Work with GeckoCLan to investigate the feasibility of holding new landholder information sessions	Environment al Sustainability	2016/2017	Low	Communicate with GeckoCLan and organise an annual information evening	GeckoCLan	Information sessions conducted if feasible

Strategic Direction 2 - Acting to mitigate climate emissions and adapt to climate change impacts

Outcome for Council	Action	Responsibility	Timeline for implementation (financial year)	Resource Implications	Recommended method of implementation	Partner organisations or groups	Key Performance Indicators
2.1 Future changes in our climate are anticipated and planned for.							
2.1.1 Impacts of climate change are identified and adaptive strategies are implemented to ensure Council programs are able to deal with changes in climate.	2.3.1.1 Implement Climate Change Adaptation Action Plan and ensure it is updated every five years. Integrate with relevant actions recommended by the Goulburn Broken Greenhouse Alliance.	Development and Environment , all staff	Ongoing	May require additional funds for some actions	Ensure actions from Climate Change Adaptation Action Plan are entered into performance planning software. Review Action Plan every five years.	GBGA	Implementation of Climate Change Action Plan as evidenced through performance planning software and performance reviews. Report to Council on review of Action Plan
2.2 Council and community are reducing their greenhouse gas emissions and resource use.							
2.2.1 Council is a leader to the community in ways to reduce greenhouse gas emissions and resource consumption.	2.2.1.1 Use the tool developed in the Resilient Community Facilities project to identify retrofits that will result in a more sustainable building for buildings that are scheduled for maintenance or upgrade.	Facilities, Asset	Ongoing	Part of building assessments that inform maintenance schedules	Facilities manager and asset manager use tool to identify best value retrofits	Other NE Councils involved in the Resilient Community Facilities project	Assets and Facilities staff are trained in use of the tool and sustainability features are a component of building maintenance needs
	2.2.1.2 Offer the community the opportunity to receive Council notices via email.	All Council sections	Ongoing	Existing budget	Communications Team have already started compiling a database of email addresses. Expand to include Rates Section if possible under legislation.	All staff	Database is accessible by all staff. Number of residents receiving notices by email has increased.
	2.2.1.3 Incorporate a sustainability objective into Council performance planning to support staff to undertake projects and activities with positive environmental outcomes	Human Resources, Leadership Team	2017/2018	Existing budget	Performance plan review and incorporate achievements into Council formal reporting.	All staff	Implemented by 2017/18
	2.2.1.4 Continue to undertake ongoing environmental training with staff and Councillors.	Human Resources, Environmental Sustainability	Ongoing	Existing budget	Identify environmentally focussed staff training and offer to staff for PD	All staff,	Environmentally focussed training identified
	2.2.1.5 Strengthen the process for environmental performance to factor into decision making when Council builds new, or renews assets and upgrades infrastructure, include the feasibility of renewable energy options.	Development and Environment	2016/17	Existing budget	Capital Works Reference Group to develop an Assessment Tool for Capital Works Projects	Sustainability Victoria and other Council sections	Report design features, in project work; estimated and actual benefits reported annually

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	2.2.1.6 Evaluate benefits and costs for Council policy to make any new Council buildings be seven-star energy rated.	Development and Environment	2017/2018	Existing budget	Leadership Team to assess and determine a policy statement to this effect.		Evidence of decision making process.
	2.2.1.7 Continue support and work of the Council 'Green Team' to drive sustainability initiatives across Council Teams and operations.	Development and Environment, all of Council	Ongoing	Existing budget		All staff	Documented improvements from 'Green Team' actions.
	2.2.1.8 Council informs, supports and advocates innovative sustainability programs to the community	Development and Environment, Communication, Economic Development	Ongoing	Existing budget or grants where applicable	Keep informed of grant opportunities and opportunities to collaborate with other local governments to implement sustainability projects in the community	GBGA, NELGEN, Sustainability Victorian, Hume Business Champions, Benalla Business Network	
2.2.2 Council understands sources and quantities of energy and water use and is working towards identified improvement targets.	2.2.2.1 Put in place a mechanism for measuring resources use within Council to be able to implement strategies for reducing consumption.	Council Green Team (Strategies for reducing consumption) Finance (Monitoring resource use)	2017/2018	Medium	See <ul style="list-style-type: none"> Sustainability Victoria Utility Tracker for Local Governments The Sustainability Victoria 5Star Sustainability Assessment for Local Governments. Planet Footprint environmental scorekeeping. 	All staff. Potentially GBGA	Report annually on outcome.
2.2.3 Businesses are supported by Council to reduce resource use and transition to a green economy.	2.2.3.1 Where practical, Council to implement or support initiatives for businesses such as 'Grow me the Money'.	Economic Development	Ongoing	Existing budget	Continue to look into State, Federal and NGO opportunities that encourage businesses to reduce environmental impacts. Implement those that are feasible in the Benalla community.	GBGA, Sustainability Victoria, Hume Business Champions, Benalla Business Network, State and Federal Government Departments and NGOs implementing sustainability initiatives for business.	Report to EDAC of activities.

Strategic Direction 3 - Efficient waste management and resource recovery

Outcome for Council	Action	Responsibility	Timeline for implementation (financial year)	Resource Implications	Recommended method of implementation	Partner organisations or groups	Key Performance Indicators
3.1 There is increased recovery of resources and minimal waste to landfill through regular and diverse waste collections and support for market development in line with regional and State targets.							
3.1.1 Council is working collaboratively with other Councils and government agencies to implement new waste solutions in line with the Statewide and Regional Waste and Resource Recovery Infrastructure Plans.	3.1.1.1. Be an active participant in, and supportive of, the NERWRRG	Waste Management	Ongoing	Existing budget	Participate actively in NERWRRG activities	NERWRRG and other NE local governments	Meetings attended.
	3.1.1.2 Work with government agencies implementing community waste management initiatives and advocate for convenient access to national and Statewide high-impact waste programs. For example:: <ul style="list-style-type: none"> Clean up Australia Day ChemCollect Drum Muster PlasBack silage wrap Detox your Home Keep Victoria Beautiful, Adopt a Road Program 	Waste Management	Ongoing	Existing resources	Aim for an annual opportunity for each program. Evaluate options to increase participation by residents and businesses.	Sustainability Victoria, EPA, Litter Prevention Group, Community.	Monitor participation rates.
	3.1.1.3 Work collaboratively on regional projects that seek to increase resource recovery, build markets for post-use resource streams, and improve economies of scale for waste-based industries.	Waste Management, Development and Environment	Ongoing	Existing resources and special grants where appropriate	Use and participate in regional forums to ensure engagement in regional projects and regional funding applications as they arise	NERWRRG, GBGA, NELGEN	Monitor participation rates
3.1.2 Waste management services are strategic, designed to meet the needs of urban and rural residents, business and industry, and addresses public spaces as well as residential and commercial areas. (includes e-waste, hard waste, recycling, organics, hazardous waste and waste to landfill)	3.1.2.1 Continue to implement the Waste Management and Mitigation Strategy	Waste Management	Ongoing	Existing resources		NERWRRG	Reporting of achievements annually.
3.2 Council supports and enables the community to act responsibly around waste management and resource use.							
3.2.1 Council has in place infrastructure and programs in the community to enable more effective treatment of public place waste.	3.2.1.1 Incorporate education on waste minimisation and management in the Waste Management and Mitigation Strategy. Seek out opportunities for the Waste Management Team and the Environmental Sustainability Team to work together to achieve multiple goals.	Waste Management , Environmental Sustainability	Ongoing	Existing budget and seek additional funding	Liaise with State and Federal Governments and NGOs to implement initiatives	Sustainability Victoria, EPA, Litter Prevention Group, DSEWPC	Council achieves at least five waste education activities. Include in quarterly reporting.
	3.2.1.2. Develop a long-term strategic approach to public place recycling litter prevention and organics	Waste Management	2017/2018	Low	Liaise with NERWRRG and GBGA	NERWRRG, GBGA, Sustainability	Strategy written and being implemented

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	separation.					Victoria, Litter Prevention Group	
	3.2.1.3 Council to improve visibility and performance of event trailer.	Event Management	Ongoing	Existing budget		Event organisers.	Event organisers monitor waste amounts. Encourage organisers to aim for recycling to compose 50% of event waste.
3.2.2 Council has formed partnerships with businesses and community groups to reduce resource consumption and waste in the community	3.2.2.1 Explore the further potential for a ban on plastic bags and/or bottled water in Benalla. Implement a feasible program.	Environmental Sustainability	2016/2017	Existing budget	Work with community groups, residents and businesses to understand support for such a program. Develop an options paper. Implement program that is cost-effective and likely to have the support of the community. Consider trials of different options during key times (eg. National Environment Week).	Sustainability Victoria, BSFG, NE Water.	Community support is surveyed. Options paper created. Feasible program implemented.

Strategic Direction 4 - Strategic and collaborative water management

Outcome for Council	Action	Responsibility	Timeline for implementation (financial year)	Resource Implications	Recommended method of implementation	Partner organisations or groups	Key Performance Indicators
4.1 Council is working towards integration of water management.							
4.1.1 Understand what integrated water management would look like in Benalla Rural City.	4.1.1.1 Map the various components of water management that fit within the role of Council.	Executive Management	2016/2017	Existing budget	Model the different components of water management within the Benalla Rural City Council role and the relationships between each of them.	Winton Wetlands, NEW, GMW, GBCMA	Model established
	4.1.1.2 Council continues to participate in regional working groups, including the Goulburn Broken Water Quality Coordination Group, to collaborate on water quality issues throughout the municipality	Development and Environment	Ongoing	Existing budget	Participate in regional forums to share information and identify issues to collaborate on.	Goulburn Broken Water Quality Coordination Group, GBCMA, NEW, GMW, DELWP, neighbouring councils	Meeting attendance.
4.1.2 Develop the institutional structure necessary to achieve a greater level of integration in water management within Council.	4.1.2.1 Establish an Integrated Water Management team within Council made up of people from each department that has a role in management of water in the Benalla Rural City Council.	Executive Management	2016/2017	Existing budget	Team meets regularly to strategize ways to better integrate water management in new infrastructure and upgrades to infrastructure		Team established
4.2 The community understands how they can be responsible water users.							
4.2.1 Council provides information on integrated water management	4.2.1.1 Put up a page on the website to inform people around options available for components of water systems so residents can make better choices.	Environmental Health	2016/2017	Low	Gather information and work with IT	DELWP	Web page established
4.3 Natural and man-made aquatic environments are healthy and productive.							
4.3.1 Council advocates for community concerns and improved management.	4.3.1.1 Review the 2007 Lake Benalla Environs Study to evaluate the success of implementation measures.	Planning		Additional resources required	Review to occur as part of the Planning Scheme review conducted after 3 years of implementation	Community, Landholders, State Agencies, Traditional Owners	Report plan achievements and shortcomings.
	4.3.1.2 Continue to work to control and eradicate Cabomba in Lake Benalla.	Development and Environment	Ongoing	Existing budget	Consider a range of control methods such as revegetating native aquatic plants to remove nutrients from the water.	DELWP, GBCMA, GMW	Cabomba levels are reduced.
4.3.2 Sources of pollution into waterways are reduced.	4.3.2.1 Septic tank and leachate management is improved through working with residents and/or providing incentives to identify and retrofit old and inefficient systems.	Environmental Health	Ongoing current program	Existing budget	Staged implementation of Domestic Waste Water Management Plan	NEW, Plumbing industry, EPA, DELWP.	Annual report of achievements.
	4.3.2.2 Ensure compliance around run-off from building sites	Compliance, Building	Ongoing	Existing budget	Checks are adequate		No complaints from the public around pollution from building sites.
	4.3.2.3 Council works with relevant agencies during	Development and	Ongoing	Existing budget	Continue to participate in Goulburn	Goulburn Broken	

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	emergency and recovery events to ensure potential impacts to water quality are addressed.	Environment			Broken Water Quality Coordination Group and Contingency Working Group	Water Quality Coordination Group – Contingency Working Group, State Agencies	
	4.3.2.4. See public place litter prevention 3.2 above						

Strategic Direction 5 - Supporting and building community resilience and capacity

Outcome for Council	Action	Responsibility	Timeline for implementation (financial year)	Resource Implications	Recommended method of implementation	Partner organisations or groups	Key Performance Indicators
5.1 Community feels informed, involved and valued in environmental matters.							
5.1.1 Community are informed about the Environment Strategy	5.1.1.1 Consultation and Community Plan includes specific action around informing the community on Environment Strategy content and priorities. Communications mechanisms include social media platforms as well as traditional avenues.	Environmental Sustainability, Communications	Ongoing	Existing budget	<ul style="list-style-type: none"> Identify communication and information needs. Organise information content. Work with Public Relations to present and disseminate information. The use of any relevant recommendations from existing studies. 	All staff, all stakeholders	Community feedback gathered during regular surveys indicates an awareness of environmental messages.
	5.1.1.2 Effective engagement with the community around the Environment Strategy.	Development and Environment	Ongoing	Existing budget	Engage with schools and community or environment groups around appropriate environmental improvement works. Eg: offset tree planting.	All staff, all stakeholders	Where appropriate, environmental improvement works have a component of community involvement.
5.1.2 Community are informed about how they can influence sustainability through design and building practices for residences.	5.1.2.1. Planners advertise for developers to contact them early in the planning process, and direct customers to information on more sustainable building and design.	Development	Ongoing	Existing budget	Identify great places for the public to get good information on sustainable building and design	BSFG, GBGA	Planners and building inspectors to report on number of more sustainable builds (greater than 7 star energy efficiency and/or WSD features). Information available on website.
5.1.2 Community groups and projects are recognised and supported by Council where practical.	5.1.2.1 Community groups running environmental activities are able to put event information in the Ensign Council column.	Environmental Sustainability, Communications	Ongoing	Existing budget	Council Column in the Ensign to include a 'Green Corner' to advertise Council and community environment activities and initiatives	Community Groups	Monitor numbers of community environmental events and opportunities advertised in this way.
	5.1.2.2 Council sponsors an annual 'Environmental Management and Sustainability' award as part of the annual Benalla Business Awards.	Environmental Sustainability, Economic Development	Annually	Existing budget	Work with the Benalla Business Network to sponsor an Environmental Award with Council naming rights.	Benalla Business Network.	Award sponsorship is implemented. Report achievement.
	5.1.2.3 Continue to offer a Council scholarship to reward local students undertaking sustainability initiatives.	Development and Environment, Community Development	Annually	Existing budget		Communications, Secondary Schools, Training institutions.	Scholarship awarded. Report achievement.
5.1.3 Community has a stated common vision for development.	5.1.3.1 Council to work with community to develop a community development charter that includes environmental awareness and capacity building.	Community Development, Development and Environment	2017/2018	May require additional funds	Review other local government community development charters. Engage the community using a range of different mechanisms to	Residents, business and industry, agriculture, all staff.	Report investigations and outcomes. Feedback shows ownership by the community.

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					target different sectors of the community		

5.2 Community is resilient and equipped to respond positively to stress induced by changes in the environment

5.2.1 Council understands how the community is vulnerable to predicted changes in climate and acts to reduce vulnerabilities and build community resilience.	5.2.1.1 Municipal Health and Wellbeing Plan adequately captures how climate change influences vulnerability and takes steps to build resilience to climate change impacts where they impact on community vulnerability.	Community Services and Development and Environment	2017/2018	May require additional funds	Employ a consultant to ensure climate response is included with the next update of the Municipal Health and Wellbeing Plan	Community health groups.	Updated MHWP that addresses vulnerability exacerbated by climate change
	5.3.1.2 Investigate how best to support community in transitioning away from peak oil and towards a Carbon Pollution Reduction Scheme, including options in sustainable energy.	Development and Environment and SMT	2018/2019	Low-medium funding required	Investigate impacts on different sectors of the community. Identify actions that will support an easier transition for the community.	Residents, businesses, industry, agriculture, RDV	Report findings. Create Action Plan for implementation in next Environment Strategy round.

5.3 Community are informed and supported during emergency events.

5.3.1 Council has effective partnerships with key agencies	5.3.1.1 Work with agencies to update MEMP	All council	Annually	Existing budget		SES, CFA, VicPol, DELWP, Parks Vic, DHS	
5.3.2 Ensure communication networks with agencies and with the community are open and effective so that communication in an emergency is effective and recovery is supported	5.3.2.1 Continue to engage with agencies and community around planning for emergencies, including maintenance of important contact lists.	Development and Environment	Ongoing	Existing budget	.	SES, CFA, VicPol, DELWP, Parks Vic, DHS, Community	